



Rointe®

Basic control

# INSTRUCTION MANUAL BASIC REMOTE CONTROL

Information, operation & installation

2  
years

Guarantee



# Basic control

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## 1. Introduction

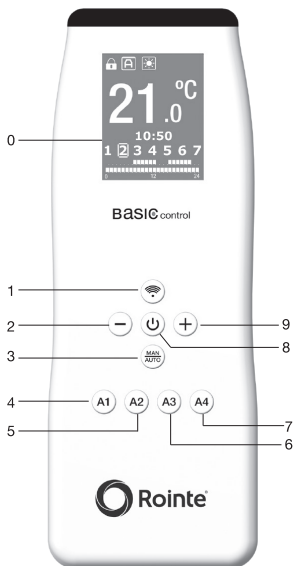
This product is manufactured with high quality components and has passed the most demanding quality controls to meet rigorous safety standards and efficiency requirements. This product communicates via infrared up to a distance of 3m.

**IMPORTANT** - Please read this Instruction Manual carefully to ensure correct operation. It is important that this manual is left with the product after installation.

## 2. Product information and operation

### 2.1. Control panel

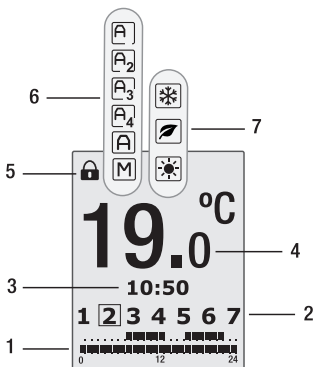
#### 2.1.1. Keypad



NO.	DESCRIPTION
<b>0</b>	TFT display
<b>1</b>	Send information button Adjust day and time button
<b>2</b>	Decrease temperature button
<b>3</b>	MANUAL / AUTOMATIC function
<b>4</b>	Pre-installed programme 1 button
<b>5</b>	Pre-installed programme 2 button
<b>6</b>	Pre-installed programme 3 button
<b>7</b>	Pre-installed programme 4 button
<b>8</b>	On / Off button Accept / Confirm button
<b>9</b>	Increase temperature button


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## 2.1.2. TFT display panel



NO.	DESCRIPTION
1	Programming
2	Days of the week
3	Time of day
4	Temperature selected
5	Control panel locked / unlocked
6	MANUAL / AUTOMATIC function indicator
7	COMFORT / ECO / ANTI-FROST mode indicator

## 2.2. Switching on and off (stand-by)

To switch the product ON, please press the  button once. After 5 seconds the temperature, time and days of the week will be displayed.

To switch the product OFF, please press the  button once again. The product will go into stand-by mode with the word 'STAND-BY' displayed.

If no mode is selected after 2 minutes, it will automatically switch off. When the remote is switched off the time and date will be stored, as well as the last programme, provided the batteries are not removed.



### 2.3. Select product to program

After the remote has been switched on, the TFT screen will display 2 options for you to choose between: radiator, towel rail or water heater. Press to select the radiator or towel rail to program. Press to select the water heater to program.

### 2.4. Set the Day and Time

To set or adjust the day and time, please press and hold the button for 3 seconds. Use the and buttons to set the hour, then press to confirm. Then use the and buttons to set the minutes and press to confirm. Finally, use the and buttons to set the day (1 = Monday, 2 = Tuesday etc.) and confirm by pressing the button.

Send the adjustment to the product by pressing the button (see section 2.8.).

### 2.5. Set the temperature

To change the current temperature in the MANUAL function, please press the or the button. To decrease the temperature press the button and to increase the temperature press the button.




To change the temperature in the AUTOMATIC function whilst editing a programme see the steps above to increase or decrease temperature. Please note that this will change the temperature for the current mode (COMFORT or ECO) for all the hours programmed in that mode.



### 2.6. Locking the keypad

To lock the keypad on your product using your remote control, please hold and press the button AND the button TOGETHER for 3 seconds. Then press the button to send this instruction to your product and the keypad lock will be activated. The symbol





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will appear on the display panel of your product and the keys will not respond.

To unlock the keypad on your product using your remote control, please hold and press the  button AND the  button TOGETHER for 3 seconds. Then press the  button to send this instruction to your radiator, towel rail or water heater. The keypad will then be unlocked.



**IMPORTANT:** In the event that your remote control stops working, you can disable the keypad lock on your product by pressing the  button AND the  button TOGETHER for 3 seconds. The product will reset but you will lose any programming.

## 2.7. MANUAL / AUTOMATIC functions

To change or choose the MANUAL or AUTOMATIC function, press the  button on the keypad. You can change from AUTOMATIC to MANUAL and vice versa by pressing the  button again. On the display panel, the symbol  will appear for the AUTOMATIC function and the symbol  for the MANUAL function. The AUTOMATIC function activates the programming you have already established in the product.

MANUAL	This function allows you to change the product between the COMFORT, ECO and ANTI-FROST modes and to change the temperature (see section 2.5.).
AUTOMATIC	This function will activate the programming that has previously been set in the product.




### 2.7.1. MANUAL function

The MANUAL function allows you to manually set the temperature of your product. Press the  button to increase the temperature. Press the  button to de-







crease the temperature. Depending on the temperature selected you will see one of the following icons:

#### Radiator and Towel Rail

Symbol	Mode	Temperature Range	
		Min.	Max.
	COMFORT	19°C	30°C
	ECO	15°C	18.5°C
	ANTI-FROST	7°C	


#### Water Heater

Symbol	Mode	Temperature range	
		Min.	Max.
	COMFORT	55°C	73°C
	ECO	40°C	54.5°C
	ANTI-FROST	7°C	





Send the adjustment to the radiator, water heater or towel rail by pressing the  button (section 2.8.).

**IMPORTANT:** Whilst you are in MANUAL function, automatic programming in the product will not work.

### 2.7.2. AUTOMATIC function



To program the AUTOMATIC mode, see section 2.7. to put the product into AUTOMATIC mode. Then press and hold the  button 3 seconds to begin programming.

#### STEP 1 - Select COMFORT mode temperature






Select the COMFORT mode temperature between 19°C and 30°C using the  and  buttons. The  icon and the temperature will flash. Press the  button to confirm and move to the ECO temperature.

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## STEP 2 - Select ECO mode temperature





Select the ECO mode temperature between 15°C and 19.5°C. The  icon and the temperature will flash. Press the  button to confirm and move to the ANTI-FROST mode.

## STEP 3 - Select the ANTI-FROST mode




A flashing  symbol will be displayed and OFF or  ANTIFROST will appear. Choose whether to have ANTI-FROST on or off when COMFORT or ECO mode isn't activated by pressing the  and  buttons and then the  button to confirm and move to setting the days of the week.


## STEP 4 - Select the Days

The days of the week will start flashing on the display panel and show as DAY 1, DAY 2, DAY 3 etc.

Use the  and  buttons to move forwards or backwards through the days. Press  to select the day or days that you wish to include in your AUTOMATIC programme. The day will stop flashing once selected. Repeat for all the days you wish to program with the same settings and once all days are selected press the  button to move onto setting the hour.

## STEP 5 - Select the Hours

Once step 4 has been completed, 0h appears on the display panel. 0h is equal to the time, midnight. Use the  or  buttons to select the hour you wish to change. Use the  button to change the mode (COMFORT, ECO or ANTI-FROST) for the hour you wish to modify for all the days selected in step 4. The corresponding icon for that mode will appear at the top of the screen.

To finish the programming press the  button leave for 30 seconds without pressing any buttons.



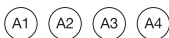


To change the programming go back to step 1 and proceed as described before. Send the adjustment to the radiator, water heater or towel rail by pressing the button (see section 2.8.).

**IMPORTANT:** If you wish to have individual days with different programming within your program you will need to modify each day separately, starting from the Main Menu again for each day/days. Follow Steps 1 to 5 above to program multiple differing days/hours/temperatures.

### 2.7.3. Pre-installed programmes

The BASIC remote control has four pre-installed programme keys as shown below:



Please see your product manual for full details of these pre-installed programme schedules.

- **Select a pre-installed programme:**

To select and activate any of the 4 pre-installed programmes in your product, simply press the , , or button on the keypad. Send the adjustment to the product by pressing the button (see section 2.8.).

- **Display the pre-installed programme activated:**

To display the activated pre-installed programme scheduling simply press the , , or button on the keypad again.

- **To edit one day of the pre-installed programmes activated:**


To modify a day of the activated pre-installed programme please press and hold either the , , or button. This will edit the day displayed.

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- **To edit a full pre-installed programme:**

When on the main screen press the pre-installed programme button you wish to edit for for 3 seconds. Then follow steps 1 to 5 on pages 8 and 9 to edit a full pre-installed programme.

## 2.8. Send data between remote control & product

It is important to send data from your remote control to your product regularly to ensure up-to-date information has been stored. By pressing the  button (at a maximum distance of between 1.5 and 2 metres, and a maximum angle of 30° from the product) , you will submit all the data stored on the remote control to that product. On the remote control screen you will see:



**IMPORTANT:** Do not forget to send the data to the radiator, towel rail or water heater each time you change the configuration in the remote control.

## 3. Maintenance

### 3.1. Cleaning

Clean the remote control with a damp cloth and ph neutral soap or an antistatic cloth. Never use a dry cloth; **there is a danger of creating static electricity.**

### 3.2. Batteries

The BASIC Control remote control uses **two 1.5V AAA batteries**. You are advised to remove the batteries from the remote control when it is not going to be used for a long period of time (e.g. a vacation/holiday, the summer months etc.).



#### 4. Guarantee

In this section, we hereby describe the guarantee conditions, which the buyer acquires, on buying this product from ROINTE. These conditions comply with all the rights construed in the national legislation in force, as well as any additional rights and guarantees, which are offered by ROINTE.

Any incident that you might detect in your ROINTE product can be sorted by the product seller or quickly by the manufacturer. Please **contact ROINTE by telephoning 0203 321 5929 for Technical Support**. Alternatively, you can **email ROINTE at support@rointe.co.uk**, through which we will instruct you on how to solve the incident.

4.1. ROINTE guarantees that there are no material defects of design or manufacture at the time of original acquisition and guarantees the remote control for a period of 24 months, provided it has not been modified in any way.

4.2. If during the guarantee period, the product does not work correctly under normal use, and any design, material or manufacturing defect is found, ROINTE will repair or substitute the product as it may see fit, in accordance with the terms and conditions as follows:

4.2.1. The guarantee is only applicable if the original guarantee is issued by the seller and when the said guarantee is filled in correctly including product reference, series number (marked on the product's label indicating technical features), purchase date and the seller's stamp, and either registered on our website at [www.rointe.co.uk](http://www.rointe.co.uk) or returned completed to ROINTE within 90 days of installation. ROINTE reserves the right to reject the guarantee service when this information has been removed or modified after the original product purchase.

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4.2.2. The guarantee is only applicable to those cases that concern material, design and manufacturing defects, and under no circumstances covers damage to the product for the following reasons:

4.2.3.1 Damage caused by negligence and/or misuse of the product, i.e. used for other purposes that are not construed as its normal use or for not respecting the instructions of use and maintenance given by ROINTE as well as incorrect installation or use of the product that may not comply with the current technical standards of safety.

4.2.3.2. Any unauthorised modification of the product or repairs of the product carried out by third parties or unauthorised technicians or opening of the product by third parties or unauthorised people.

4.2.3.3. Any accidents that are deemed outside the control of ROINTE, such as (but not limited to): lightning, fires, floods, natural disasters, public disorder, atmospheric or geologic phenomena etc.

4.2.3. Any repairs or substitutions that are included in this guarantee do not allow any additions or new periods of guarantee.

4.2.4. Any repairs or substitutions covered under this guarantee must be parts that are functionally equivalent. The defective parts or parts removed or replaced shall become the property of ROINTE.

4.3. The Technical Service department of ROINTE will advise you if you need to purchase any parts not covered under the guarantee or out of guarantee.

4.4. This guarantee will be null and void if the product: has been manipulated, modified and/or repaired in any way and/or by unauthorised persons.

4.5. This guarantee is not transferable.



4.6. Proof of purchase will be required to ROINTE for any claim.

4.7. This guarantee does not affect your statutory rights.

4.8. This guarantee does not affect the buyer's legal rights stipulated in the current national legislation, nor affects those rights against the distributor or installer that could come forth in compliance with the purchase contract.

4.9. In the absence of a national legal legislation applicable, this guarantee shall prevail and may be construed as the buyer's only protection. ROINTE, its offices, distributors and installers may not be held responsible for any accidental damage that emerges due to infringement of any rules implicitly related to this product.

For help about the product or guarantee, please **contact ROINTE by telephoning 0203 321 5929 for Technical Support** or by **email to support@rointe.co.uk**.





Cut along the dotted line

# CERTIFICATE OF GUARANTEE



In the event of detecting any defect in the product within the period of guarantee, you must fill in the following Guarantee Certificate and send it to us stamped together with a copy of the sales invoice via email [support@rointe.co.uk](mailto:support@rointe.co.uk) or to the following postal address: INDUSTRIAS ROYAL TERMIC, S.L., C/E, Parcela 43, 30140 Santomera (Murcia, Spain).

For new constructions, it is essential that you attach the Certificate of First Occupation.

NB: This certificate of Guarantee must be filled in fully in order to obtain guarantee rights. The date of purchase and seller's stamp are compulsory. Please, attach a copy of your sales invoices. In addition, for new constructions include the Certificate of First Occupation.

CERTIFICATE OF GUARANTEE	
REFERENCE:	N° SERIES:
USER:	PURCHASE DATE:
HOME ADDRESS:	
TOWN:	POSTCODE:
COUNTY:	COUNTRY:
TELEPHONE:	EMAIL:
SELLER'S STAMP:	







**NOTES:**

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**Rointe**<sup>®</sup>

Thank you for choosing Rointe. We hope you  
enjoy your product.

If you require further assistance or information,  
please contact our Technical Service  
Department by telephoning **0203 321 5929** or  
email **support@rointe.co.uk**.



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